

Tk20 Engineering Services Access Requirements

Engineering Services needs access to the servers mainly

- To install all necessary components for operation during initial installation
- To install periodic upgrades for Tk20 software
- To upgrade Tk20 components periodically
- To work on ongoing operational activities like dataloads
- To handle application related emergencies if any

Server access can be provided via VPN or via ssh access. Ssh access can be granted only from IP address **208.123.86.133**. All the above mentioned activities are performed by logging in as **deployer** user. For certain activities like to install and upgrade components sudo access needs to be enabled for deployer user. It can be deactivated at all other times. In case it is necessary to have **sudo access**, it can be enabled on the need basis.

Tk20 Engineering Services does not need to know root credentials to your servers at any time.